

Registered with Acknowledgement**From**

M. Yesudhas Aged 65 years
S/o. Mariyandiram,
4/3, Kalanvilai,
Vellicode,
Mulagumoodu P.O.
Kanyakumari District,
TamilNadu – 629 167,
Mobile No: 9994029903.

To

Public Information Officer,
Office of the Transport Commissionerate ,
2nd Floor, Trans Towers,
Vazhuthcaud,
Thycaud P.O.
Tiruvananthapuram – 695 014,
Kerala State.



Sub: Requisition of Information, under right to information
Act 2005 (6).

Sir,

I herewith enclosed the complaint letter dated 08.04.2023. For legal action against conductor and driver who driven a KSRTC Bus No : KL-15A-1811 service from Thiruvananthapuram to Nagercoil line on 02.04.2023 at about 12.50pm for not stopping the permitted stop at Vellicode regarding my complaint letter till the date I did not know the what type of action taken against the particular conductor and driver and not enquired me. So I request you the answer to the following questions under above act. They are

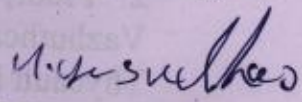
1. Whether on my complaint letter dated 08.04.2023 anything action was taken (or) not. If the action was taken, what type of action taken against the particular conductor and driver?

2. The name, residential and official address of the above particular conductor and driver. Who were on service in the KSRTC Bus No : KL-15A-1811 on 02.04.2023 at about 12.50pm in Trivandrum to Nagercoil service.

I here with affixed necessary stamp of Rs. 10/- as per about Act. So sent a reply to the above 2 questions as early as possible within the period of one months of date of receipt.

01.06.2023

Yours Faithfully


(M.YESUDHAS)

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Mobile No: 9994029903.

To

1. The Transport Commissionerate (KSRTC),
2nd Floor, Trans Towers,
Vazhuthcaud,
Thycaud P.O.
Tiruvananthapuram – 695 014,
Kerala State.
2. The District Transport Officer (KSRTC)
Office of the District Transport Office,
KSRTC, Neyyattinkara P.O
Kerala State.

Sub: Requisition of Lawful Action against the KSTRTC
Conductor and Driver who drove the Bus Rute No: KL-15A-
1811 from Thiruvananthapuram To Nagercoil on 02.04.2023
for not stopped in the permitted stop at vellicode – Regarding.

Respected Sir,

I am residing at above address I am 65 years old and affected with multiple ailment and was regularly taking treatment from NIMS Hospital Neyyattinkara in Trivandram District on 02.04.2023. I, along with my wife went above said Hospital for usual consultation and returned back on the same day at about 12.50 pm I along with wife boarded in your KSRTC bus No: KL: 15A: 1811 TVM – Nagercoil from the NIMS Hospital Bus Stop in Neyyattinkara to our Native place Vellicode which is situated in the Trivandrum – Kanyakumari National High way. Several buses of you operating services throughout Kanyakumari District. I, After boarded in the bus. I taken ticket for Vellicode

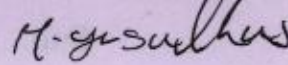
Bus stop, for me and wife and paid Rs. 84/- as two ticket charges. After giving the ticket the conductor suddenly told me, that Vellicode is non stopping place so could not be stopped there. I requested with the conductor and stated that every buses of KSRTC are stopping there for morethan 30 years, there is also your Government order in force. The conductor not heard my words and forcefully stopped me at Swamiyarmadam Bus Stop instead of Vellicode it is about 2 km back for Vellicode. Then we were reached the place by hire Auto I much shamed before other passengers. The act of the conductor is ill human and improper in the old age moreover, the destination place of Vellicode is Kerala Government permitted Bus Stop GO No is C.O.Memo.No.CTC(SRC) 21/84 dated 24.02.1984 GO is in force. Further it is knownd that during the period of former transport minister Mr. Sundaram Nadar the GO was granted. The above said GO Stated that every KSRTC Buses including super fast would be stopped in the Vellicode with effect from 11.02.1984.

So, the conductor knowing the fact violating the Government order caused me mental agony, Hardship financial loss and lowered the reputation before the public

Hence, I request you all to be taken necessary action against the Conductore and Driver who was on services at the particular time, date and bus and be informed me the what type of action taken against them and particulars of Driver and Conductor involved in the incident.

08.04.2023

Yours Faithfully



(M.YESUDHAS)

Encloser:

1. G.O Copy issued by KSRTC
2. KSRTC Official Bus Stop Board Photo copy
3. Passengers Ticket copy.
4. NIMS Hospital card dated 02.04.2023

No.04.8944/83/NIA

Office of the
District Transport Officer,
K.S.R.T.C. NEYYATINKARA,
~~NEYYATINKARA~~, Dated 25-2-1984.

MEMORANDUM

Sub: Bus Stop at Vellioode for all K.S.R.T.C. Services Orders.
Ref: C.O. Memo. No. CTO (SRC) 21/84/ dated 24-2-84.

Referring to the above all concerned are informed that the place Vellioode isⁿ between Swamiyarmadam and Azhakiyandapam on Nagercoil route is declared as a regular Bus stop for all types of K.S.R.T.C. Services with effect from 25-2-1984, Since the Nesamony Transport Corporation has declared the place as a Bus stop for all services plying on the route with effect from 11-2-1984. It is also directed that the fare shall be collected for Azhakiyandapam on journeys towards Nagercoil and fare shall be collected for Swamiyarmadam on return journeys from the passenger for Vellioode.

SD/-

District Transport Officer.



True Copy.
C. M. John Joseph
29/2/1984
SECRETARY
KANYAKUMARI DISTRICT
BUS PASSENGERS ASSOCIATION
NAGERCOIL-1