

CIRCULAR NO. 09/2009

Sub: - Motor Vehicles Department - Closed User Group Mobile Phone connections
- Instructions - reg.

Ref: - 1. G.O. (Rt) No. 239/2009/Trans dated 06.07.2009
2. This office circular no. 12/2005 dated 07.09.2005

Vide reference 1st cited, Government have accorded sanction to appoint M/s. Vodafone Ltd., as Service Provider for the Closed User Group Mobile Phone connections for the year 2009. The officers provided with this facility may utilize this scheme to enhance the operational efficiency of the department by faster communication and improved co-ordination of departmental activities. Following instructions are issued to the officers concerned about the usage of the connection:

1. The department will provide only CUG connections. Handsets have to be procured by the officer using the CUG connection.
2. All calls made within the CUG are completely free of charge.
3. The call charges outside CUG up to Rs. 50/- per month (100 calls) will be paid by the department. The call charges outside CUG beyond Rs. 50/- will have to be borne by the custodian officer as per the tariff plan of M/s. Vodafone Ltd. The bill shall be settled with local office of Vodafone within 7 days from the date of receipt.
4. The officers are instructed to keep the mobile phones switched on at all times including holidays.
5. The safety of the SIM card will be the responsibility of the custodian officer.
6. When the custodian officer is transferred to another office, the SIM card should be taken over by the new officer, after clearing all dues till date, under written acknowledgment.
7. Heads of Offices are instructed to discourage the use of personal cell phones by the office staff during office hours as it takes away a lot of time from the job.
8. For technical problems including coverage and billing queries, the following persons of M/s. Vodafone may be contacted for solutions:

Name	Address	Phone No.	E-mail
Mr. Jijoy Philip Issac	M/s. VECL, 4 th Floor, Trans Towers,	Mob: 9846718634 Land: 0471-2336102	Jijoyphilip.issac@vodafone.com
Mr. Vinay Nair	Vazhuthacaud, Trivandrum	Mob: 9846718575 Land: 0471-2336102	Vinay.nair@vodafone.com

If there is any problem relating to coverage of the connection, the fact should be reported to the above persons of M/s. Vodafone and if the problem persists beyond 24 hours the matter shall be reported to this office.

9. The plan offer of M/s Vodafone is as follows:

SPECIAL PLAN FOR KERALA MOTOR VEHICLES DEPARTMENT	
Monthly Rent	Rs. 49+Rs.50=Rs.99.00 + 10.3% S.T
CALLS WITHIN CLOSED USER GROUP	
CUG Calls	CUG Free and Unlimited within the State
CALLS OUTSIDE CLOSED USER GROUP	
Local Tariff	
Vodafone to Vodafone	50 paise
Vodafone to Other mobiles	50 paise
Vodafone to Landline	50 paise
STD Tariff	
Vodafone to Vodafone	Rs. 1.3
Vodafone to Other mobiles	Rs. 1.3
Vodafone to Landline	Rs. 1.3
SMS Tariff	
Local	Rs. 1.00
National	Rs. 2.00
International	Rs. 5.00

10. A register will be maintained by K4 Section of this office for keeping the accounts in the prescribed format under the direct supervision of the Accounts Officer.

11. Mobile numbers from 9539010201 to 9539010260 has been serially allotted to the respective offices based on the office code.


11-8-09

Senior D.T.C & Secretary, S.T.A
For Transport Commissioner

To

All Deputy Transport Commissioners
All Regional Transport Officers
All Joint Regional Transport Officers
Motor Vehicles Inspector Check Posts


11/8/09

Copy to: CA to TC, CA to Senior D.T.C & Secretary S.T.A, CA to Senior D.T.C (Taxation), Senior Accounts Officer, Senior Finance Officer, Senior Law Officer, Statistical Officer, A.T.C, Asst. Secretary S.T.A, Accounts Officer, H.A, All Section Superintendents, K4 Section