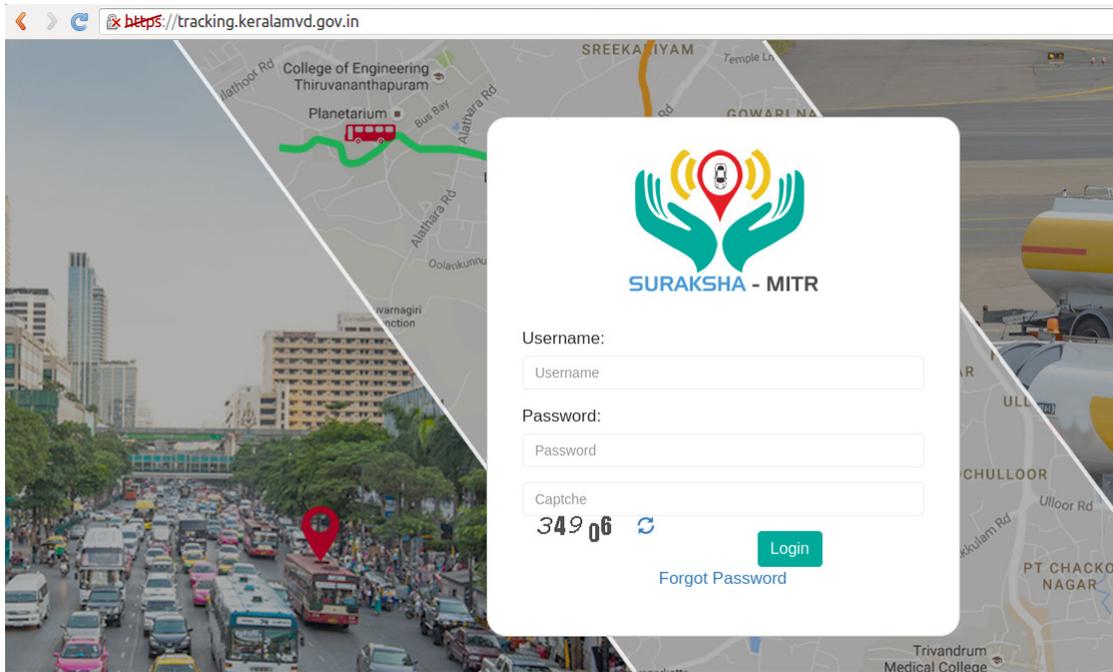
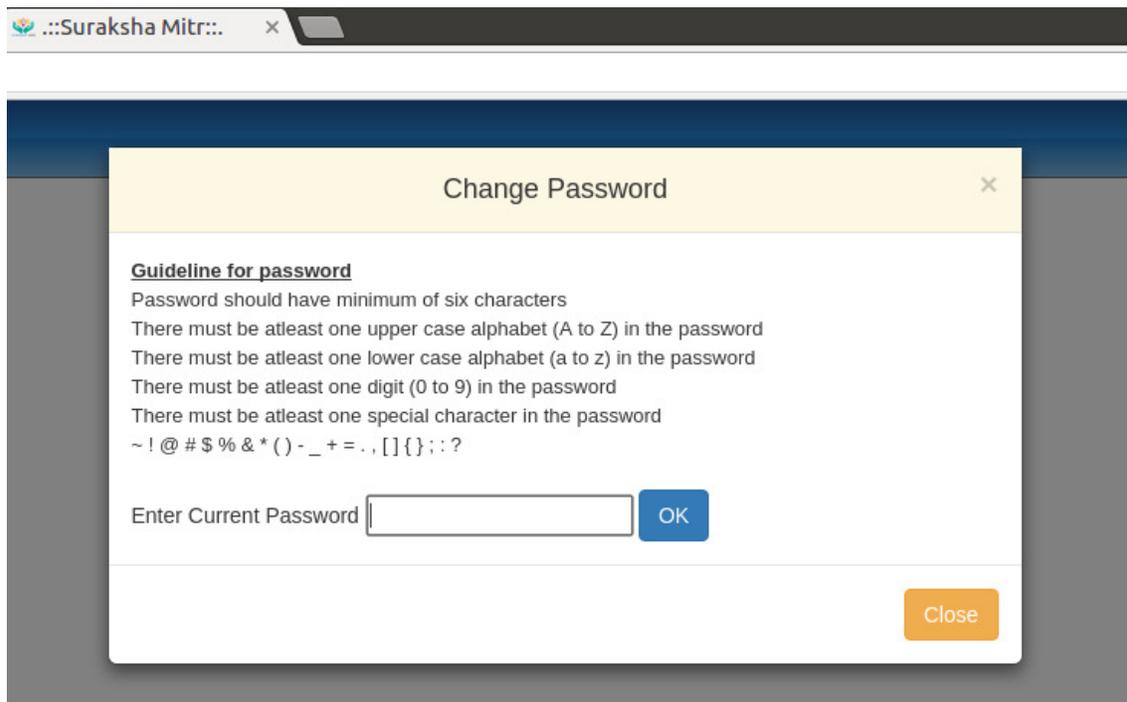


## Annexure A Help Manual for Login in VTMS.

1. Type <https://tracking.keralamvd.gov.in> in browser. The following screen appears.



2. Login with **username** and **password**. Username is your SPARK PEN No and default password is also your SPARK PEN No (Eg:-134824). On logging, you will be prompted to change the current password.



## Change Password

✕

**Guideline for password**

Password should have minimum of six characters

There must be atleast one upper case alphabet (A to Z) in the password

There must be atleast one lower case alphabet (a to z) in the password

There must be atleast one digit (0 to 9) in the password

There must be atleast one special character in the password

~ ! @ # \$ % & \* ( ) - \_ + = . , [ ] { } ; : ?

New Password	<input type="password"/>
Retype Password	<input type="password"/>
Security Question	--Select-- ▾
Answer	<input type="text"/>
Confirm Answer	<input type="text"/>

OK

Close

3. After changing password, login with **username** and **new password**. Please check your details in the profile page.

The screenshot shows the Suraksha Mitra web application interface. The browser address bar displays <https://tracking.keralamvd.gov.in>. The page header includes navigation links for Applications, Map, Master data, and VTU Tagging. A session timer indicates "Session out in 14:51" and a user ID of "135137" is shown. The main content area features a map of Kerala with various districts labeled, including Wyanad, Kasaragod, Malappuram, Palakkad, Thrissur, and Ernakulam. A legend at the top right identifies vehicle statuses: Moving (green), Halt (blue), Sleep (purple), Over Speed (yellow), and Critical (red). A user profile menu is open, showing options for Edit Profile, Change Password, Change MobileNo, and Sign Out.

4. You can check and edit your details by clicking the **Edit Profile** menu.

The screenshot shows a web browser window with a tab titled 'raksha Mitr:'. A modal dialog box titled 'User Profile' is open. It contains the following information:

Name	Sivakumar S N
MobileNo	9447456826
Email	<input type="text" value="sivakumarsn845@gmail.com"/>
Address	<input type="text" value="Please Enter Address"/>
Security Question	<input type="text" value="What is your favourite colour?"/>
Security Answer	<input type="text" value="red"/>
User Name	135137
Last Logout Date	05/10/2018 07:10

At the bottom right of the dialog, there are two buttons: 'Update' (green) and 'Close' (teal).

Please verify name, mobile no, email and user name. If necessary, you may update email, security question and security answer and Address. Any changes needed in Name, Mobile No, User Name shall be informed to Transport Commissionerate at [tcoffice@keralamvd.gov.in](mailto:tcoffice@keralamvd.gov.in) or [smartenforcement@gmail.com](mailto:smartenforcement@gmail.com) with details.

5. You can change the password by clicking the **Change Password** menu.

The screenshot shows a web browser window with a tab titled 'raksha Mitr:'. A modal dialog box titled 'Change Password' is open. It contains the following information:

**Guideline for password**

- Password should have minimum of six characters
- There must be atleast one upper case alphabet (A to Z) in the password
- There must be atleast one lower case alphabet (a to z) in the password
- There must be atleast one digit (0 to 9) in the password
- There must be atleast one special character in the password

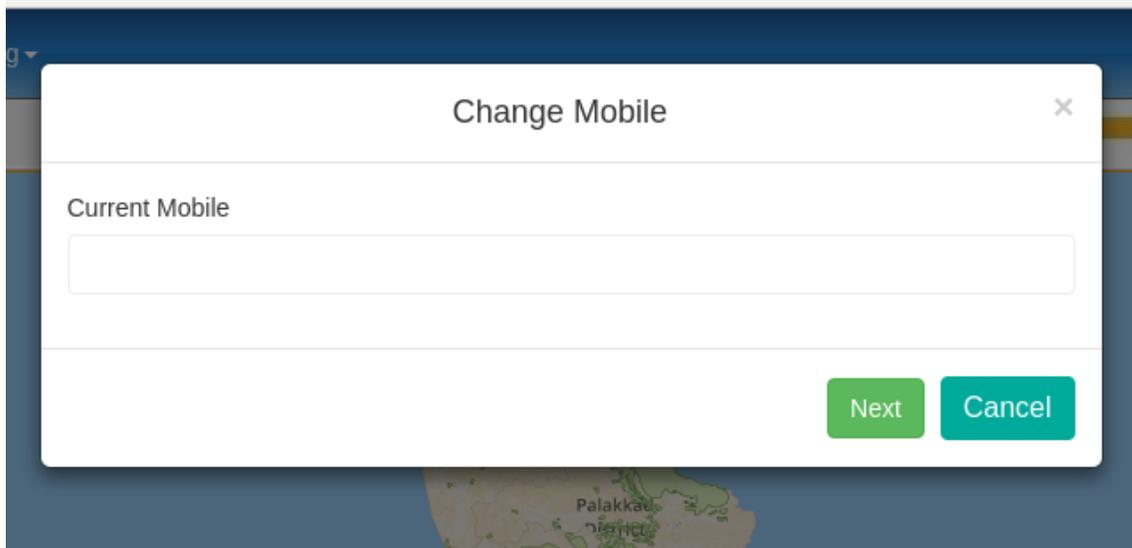
~ ! @ # \$ % & \* ( ) - \_ + = . , [ ] { } ; : ' ?

Enter Current Password

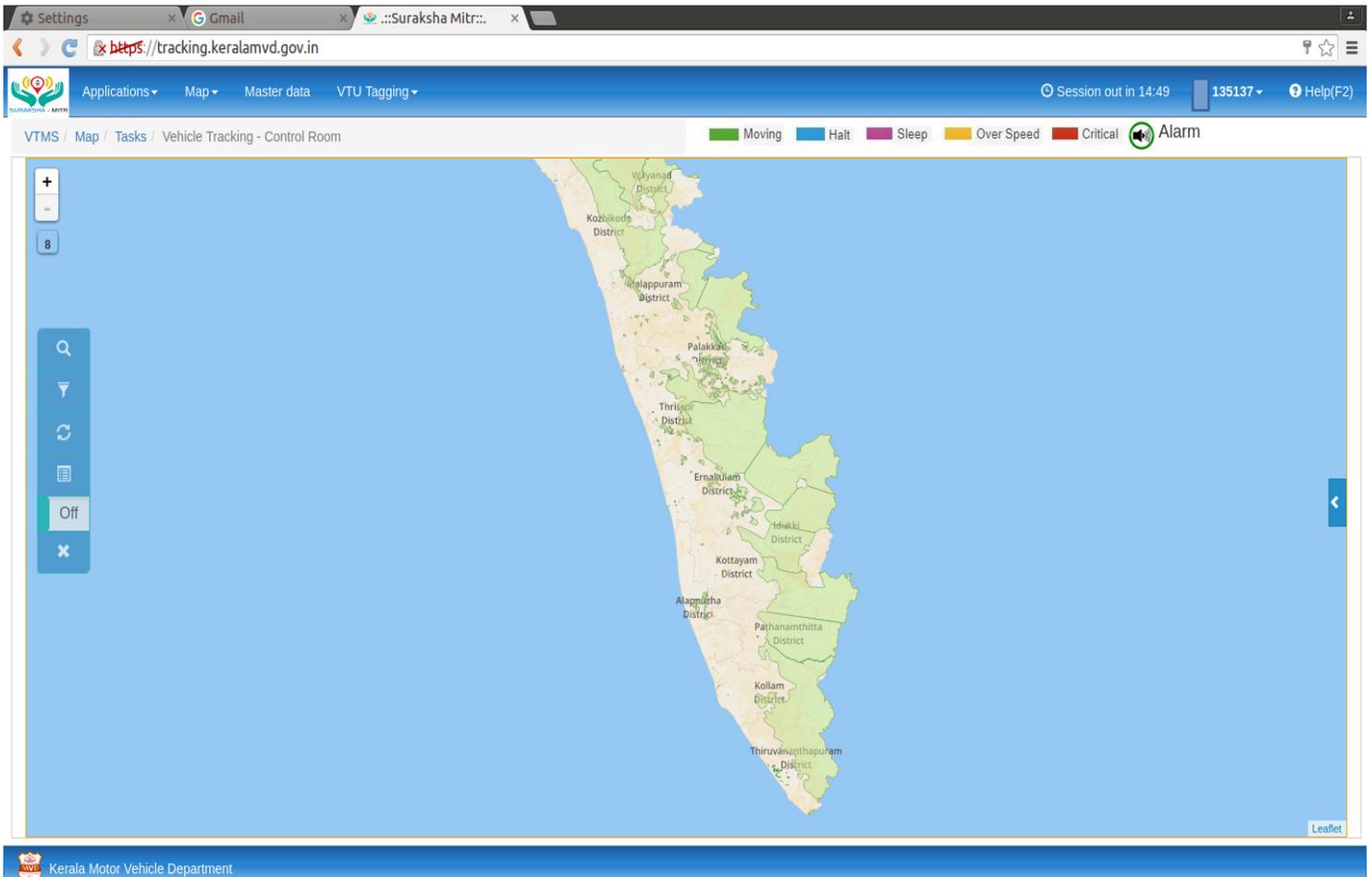
At the bottom right of the dialog, there is a 'Close' button (orange).

6. You can change the mobile no by clicking the **Change Mobile No** menu.

7. On



login, the main window will be displayed as given below:-



For more help, you may check the Help Manual (Click F2) available.

Applications | Map | Master data | VTU Tagging | Session out in 14:35 | 135137 | Help(F2)

### GPS based Vehicle Tracking and Management System

**Public Safety in SURAKSHA-MITR**

- Panic buttons in all transport vehicles
- 4 panic button in stage carriages
- Tilt & impact sensors

**SURAKSHA-MITR Components**

- Tracking Platform
- Map building Platform
- Hardware Infrastructure at Data Centre

**PROFORMA TO BE FORWARDED FOR CREATION OF USERID IN VEHICLE TRACKING MANAGEMENT SYSTEM**

NAME OF OFFICE:-

PEN NO	NAME	DESIGNATION	MOBILE NO	EMAIL ID

You can watch help video on procedure for tagging approval is uploaded in youtube.

VLT approval: <https://youtu.be/Ew2IzKGcITo>